

Terms & Conditions:

The Campaign is valid from 1st of August till 30th of September 2026.

Cashback offer:

- The campaign includes Mastercard credit cards (World, Platinum, & Titanium) only.
- To register in campaign, customers to contact 19033/19044 during campaign period to apply for installment request & benefit from cashback.
- Campaign includes 0% interest with admin fees purchase installment program only from 12 months up to 36 months.
- Cashback offer is available on educational purchases only including schools, universities and stationery supplies.
- Cashback up to 10% will be calculated based on the below tiers only:

Total booked installments transactions during campaign period	Cashback amount
From EGP 10,000 to EGP 49,999	EGP 1,000
From EGP 50,000 to EGP 99,999	EGP 5,000
From EGP 100,000 and above	EGP 10,000

- If you book EGP 25,000 (Tier 1): customer gets EGP 1,000 Cashback
- If you book EGP 49,999 (Tier 1): customer gets EGP 1,000 Cashback
- If you book EGP 70,000 (Tier 2): customer gets EGP 5,000 Cashback
- If you book EGP 99,999 (Tier 2): customer gets EGP 5,000 Cashback
- If you book EGP 100,000 and above (Tier 3): customer gets EGP 10,000 Cashback
- The customer gets a fixed cashback amount depending on the booked installments tier.
- Maximum cashback amount: EGP 10,000
- Minimum total booked installments amount is EGP 10,000 during campaign period to benefit from cashback.
- Cashback related to installment bookings will be credited on 15th of October 2026.
- Last day to credit Cashback on installment bookings is 29th of October 2026.
- Supplementary credit cards spend will be added to the primary credit card and maximum cashback amount will be applied on the main card.
- Cashback Offer is valid for ALEXBANK customers holding (World, Platinum, & Titanium) credit cards.
- Cancelled & refunded transactions, misuse, loading wallets, commercial and advertising behavior are not included in the campaign.

0% interest installment offer (50% discount on admin fees):

- The campaign includes all Mastercard credit cards (World, Platinum, Titanium, & Gold) except corporate cards.
- Campaign includes 0% interest with admin fees purchase & cash installment program only.
- 50% Discounted admin fees offer is available on purchase and cash 0% interest installment on 12 months tenor only as follows:

Tenor	6 Months	12 Months	18 Months	24 Months	36 Months
Purchase Admin fees	8%	7.5%	19%	25%	33%
Cash Admin fees	9%	7.5%	19%	25%	33%

- Discount offer is available for all ALEXBANK credit cards holders

General T&Cs:

- All installment programs T&CS applies normally.
- International transactions eligible for installment bookings are included in the offer.
- Monthly installments are equal for each transaction.
- Installment admin fees will be posted normally on the card on the booking date and included in the minimum payment calculation due next month.
- The admin fees can't be converted to installment plan.
- The admin fees will be part of the outstanding balance and included in the amount due of the next statement, interest will be applied if not settled.
- There are no maximum number/amount for installment transactions as long as they are within 90% of credit card's limit and within the available limit
- Minimum amount per installment transaction is EGP 500 for purchase and EGP 2,000 for cash.
- All transactions should be booked during campaign period.
- In case of installment acceleration, Penalty fee is applied in case of request for an early settlement of the installment plan (as per installment programs published T&Cs).
- Admin fees will not be refunded in case of installment acceleration.
- Customers can enjoy both offers (cashback and discount) during the campaign period.
- This campaign will not be available for invalid, suspended, and/or delinquent cards.
- The bank shall not be liable for any disputes or controversies between the cardholder and the merchant regarding the commodities or service purchased by the card. The bank is not a party to such relationships.